



Terms & Conditions

Pay as You Go Classes

Classes can be paid upon arrival or booked online in advance no later than 24hrs before the class. Classes booked in advance cannot then be transferred to a different date or refunded if you are unable to attend the class. Classes may have to be cancelled due to adverse weather conditions or unforeseen circumstances in such instances we will endeavour to notify students via our website and social media accounts and we will offer a refund or the opportunity of transferring the booking to an available date.

Pay Monthly Terms & Conditions

Parents who have chosen to pay class fees monthly should note the following:

- Payments are paid monthly in advance on the 1st of every month by Direct Debit with Go Cardless. We may send you an invoice for you to pay for your first monthly payment
- Payments are made on a pro rata basis meaning we spread the total cost of classes from September to August. This means that the monthly payment will be the same each month.
- If the Direct Debit fails and payment is not received then your child should not attend class until payment is made. We reserve the right to charge Late Payment fees.
- If your child is absent for ANY reason then class fees are non-refundable.
- If your child decides to leave a class part way through the month then we will refund the sessions which they do not attend as a result of leaving.
- If your child shows symptoms of COVID-19 and needs to self-isolate we will treat this as we do an absence due to illness and a refund will not be due. If your child has to self-isolate but is not showing symptoms of COVID-19 then at our discretion, we will refund any sessions which they are unable to attend.
- We reserve the right to cancel a class if necessary. A full refund will only be given if a class is cancelled by us. If for any reason a class is able to be covered by the/another teacher and can go ahead no refund is given as your class space is paid for each week.

- **Class Fees as of Sept 2020 are:**

Childrens Classes

30 mins £4.50

45 mins £5.00

1hour £6.00

Dramatix Classes £7.50

Showtime Classes £9.60

Adults Classes

1hour £6.50

- **Multiple Class Discounts** which apply to your monthly payment:

If a student attends:

3 Classes 10%

4 Classes 20%

5+ Classes 25%

Multiple Class Discount excludes Dramatix*

After School Clubs

Our After School Clubs which are provided at local schools are can be booked online. The classes are charge termly and in advance of starting the classes.

Classes may have to be cancelled due to adverse weather conditions or unforeseen circumstances in such instances we will endeavour to notify students via our website and social media accounts. In the event that a class has been cancelled by us we will endeavour to refund parents.

Parties at Blue Butterfly Studios

A booking form must be completed to confirm a party booking. A non-refundable deposit of £50 is then charged. If a party is cancelled for any reason it is at the discretion of Blue Butterfly Studios if the deposit and the party can be moved to an alternative date. Final numbers must be confirmed no later than a week before the party date and changes are not accepted after this date.

Any dietary requirements and allergies must be confirmed to us no later than a week before the party date.

Hiring our studios

All hire agreements must be paid at the time of booking, and long term hire will be invoiced monthly, in advance. All bookings are non-refundable.

All sound and Air Conditioning equipment must be used with care and switched off at the end of your session. Shoes must not mark the floors and if you are unsure about any shoes please speak to the management.

Relax & Refuel Coffee Shop

We endeavour to always label or supply labelled products to ensure that allergies are considered in our coffee shop. "Our store offers products with peanuts, tree nuts, soy, milk, eggs and wheat.

While we take steps to minimize the risk of cross-contamination, we cannot guarantee that any of our products are safe to consume for people with peanut, tree nut, soy, milk, egg or wheat allergies."

Dancewear Shop

Products purchased in our shop must be returned in the same condition in order for us to process a refund. A receipt must be provided or your name and address to locate you on our till system.